

Return Policy

All products may be returned within 30 days of purchase. The customer is responsible for 20% restocking fee and the original shipping cost, as well as the cost incurred due to the return of product.

All of our products are guaranteed 100% against manufacturer defects. Please contact your sales representative immediately if you suspect a defect. If you wish to return product due to defect, whether suspected or obvious, we must receive 2 reams for confirmation and/or testing prior to return. If a defect is found, the paper will be replaced or credited, at no charge to the customer.