• Static electricity on envelopes and paper can cause double feeding, incorrect folding and jamming.

Static electricity is usually used in the electronics and other industries to describe momentary unwanted cur that may cause damage to electronic equipment or interfere with equipment operation.

| Static Electricity | | |
|---|---|--|
| Problem | Cause | Solution |
| Double feeding, incorrect folding, and jamming resulting from static charge on envelopes and paper. | Higher moisture content causes a static charge. | Keep equipment in a low moisture environment. |
| | The fusing temperature of the printer or copier is set too high. | Keep the fusing temperature of the printer low Optimal setup of your laser printer should be discussed with your printer supplier or service technician. |
| | Poorly maintained laser printers and copiers do not discharge the paper as it is ejected. | Contact your laser printer / copier service provider to make sure that the various anti-static brushes are properly fitted on the laser printer or copier. |